

The **American Hofmann** team is closely monitoring the status of the COVID-19 outbreak and the impact on our community and also the global impact on supply chains within the balancing industry. We value our customers and are reaching out to let you know the options **AHC** can offer to continue support in these unusual business times.



VIDEO CONFERENCING: If you are unable to visit **American Hofmann Corporation** in **Lynchburg Virginia** and need to discuss a project, we can arrange it with video conferencing.

+1.434.522.0321 or
+1.434.522.0340

sales.us@hofmann-global.com



ONLINE SUPPORT: For Spare or Replacement Part orders, you can place orders through **AHC's** website.

+1.434.522.0327

parts.us@hofmann-global.com



TECHNICAL SUPPORT and SERVICES: As always, our customer service team is only a click, call, or email away to provide dependable technical support.

+1.434.522.0352

tech.support.us@hofmann-global.com

Any machine might develop unexpected problems, and these do not always occur during normal business hours. Because Hofmann understands that downtime can be expensive, we provide an emergency contact telephone number for urgent production delays caused by balancing system failures.

+1.434.544.1449 non-business hours only (Sat., Sun., and M–F 5:00 p.m. to 8:00 a.m. Eastern Time)

American Hofmann will continue to monitor this situation and communicate changes within our organization and inform customers of any delays or disruptions in our supply chain. We are optimistic this will be a temporary situation and remain confident that we can meet our customer's expectations.